

Granular Tutoring Usage by Survey

Student Services Survey revealed the following findings:

- 84.1% of the respondents Strongly Agreed or Agreed they have access to tutoring services
- 38.7% of the respondents found Smarthinking tutoring services be very helpful
- Less than half of the respondents used on campus tutoring centers (only 23.3%)
- 76.3% of the respondents confirmed that they received information about tutoring services from their eCore Advisors or the Student Success Manager
- 7% more usage of Smarthinking than last year

| | As an eCore student, I have access to tutoring services: | I found Smarthinking.com's tutoring services to be very helpful: | I used my campus' tutoring services: | I received information about tutoring services from eCore Advisor or Student Success Manager: |
|-----------------------------------|--|--|--------------------------------------|---|
| Strongly Agree | 42.3% (88) | 21.3% (44) | 9.2% (19) | 35.7% (74) |
| Agree | 41.8% (87) | 17.4% (36) | 14.1% (29) | 40.6% (84) |
| Neither Agree nor Disagree | 9.1% (19) | 21.7% (45) | 32% (66) | 10.1% (21) |
| Disagree | 1.9%(19) | 5.3% (11) | 32% (66) | 6.8% (14) |
| I do not know | 4.8% (10) | 34.3% (71) | 12.6% (26) | 6.8% (14) |
| Responses | 208 | 207 | 206 | 207 |