

Student Withdrawal Survey

Students choosing to withdraw from an eCore course submit a Withdrawal survey form which provides eCore with feedback for identifying withdrawing reasons, factors and experiences. The student's reasons for withdrawal from an eCore course typically can be categorized as personal, institutional, circumstantial, and other. Overwhelmingly, the withdrawing reasons are attributed to personal-based issues. The eCore Student Success Team can impact institutional and some circumstantial issues, and the eCore at-risk intervention process assists in providing additional support to students experiencing personal challenges to course completion. The Withdrawal Survey factors and experiences are helpful to identify factors that impact course completion and experiences of the withdrawing student.

eCore FY2012 Withdrawing Factors Impact Score	
Not a Factor	0
Instructor was slow to respond	0.09
Could not find out how to get textbooks	0.12
Proctored exams count too much	0.16
Difficulty in finding assignments/quizzes	0.26
Technical Problems	0.27
Do not enjoy online learning	0.39
Subject Matter	0.46
Too time consuming	0.64
Somewhat a Factor	1
Got behind and could not catch up	0.95
Personal issues (medical, career, family)	1.22
Significant Factor	2

Withdrawal Reasons

Personal

- Finances
- Illness
- Moving
- Work
- Personal Problem
- Personality Conflict
- Time Commitment
- Lack of Pre-Requisites

Institutional

- Instruction
- Academic Advisement
- Course Unavailable

Circumstantial

- Prefer Campus Class
- Computer Skills
- Individual Attention
- Transferring (Lack of Program)
- Dissatisfied with Grade

Other

- Other
- Prefer Not to Disclose

Withdrawing Reasons FY 2012

Personal	68.9%
Institutional	3.1%
Circumstantial	19.3%
Other	8.6%

