How the Student Utilizes the eCore Platform

The following is a snapshot from FY 2013 of student activity within the 24 eCore courses offered, in multiple sections, throughout the terms offered. Reports were run from the GAVIEW Vista Blackboard platform and Go VIEW Desire2Learn platform for eCore courses to analyze frequencies in daily activity.

Course Activity	Summer 2012	Fall 2012	Spring 2013
Total sessions	127101	303238	**Desire2Learn Transition**
Average session length (mins)	26:14	23:29	Data not available for this term
Average sessions per day	30	26	Data not available for this term
Average sessions per day weekdays	32	28	Data not available for this term
Average sessions per day weekends	27	22	Data not available for this term
Most active day	Tuesdays	Tuesdays	Data not available for this term
Least active day	Saturdays	Saturdays	Data not available for this term
Most active hour of day	71% of classes had active students between 8pm and 11pm	70% of classes had active students between 8pm and 10pm	Data not available for this term
Least active hour of day	78% of classes had inactive students between 4am and 6am	96% of classes had inactive students between 3am to 6am	Data not available for this term

How the Student Utilizes eCore Services

Students complete the Student Services survey annually, and FY 2013 is the fourth survey cycle. This survey captures the student's feedback for experiences in student services so that eCore can assess utilization of services and areas of improvement.

The compiled survey findings for FY 2013 can be found at: http://tinyurl.com/ocev6oy.

The table below represents some findings from the Fall 2012 Student Services Survey (243 started, 221 completed):

Advisement	77.8 % reported Good and Excellent advisement; 13.9% of the respondents chose "Did not apply"
"eCore Connection" Orientation	57.0% attended eCore orientation
"What to Expect from an eCore Class"	89.1% attended "What to Expect from an eCore Class" orientation and 71.4% of them reported it was helpful
Smarthinking	Of the respondents, 23.0% found Smarthinking online tutoring Very Helpful and Helpful; 27.0% Neither "Agreed" nor "Disagreed" with this statement; 47.4% "Did not Know"
Online Library Services	Of the respondents, 56.3% are satisfied with the online library services, but 41.6% do not utilize the services
eCore Textbooks	29.1% of the respondents reported purchasing the textbooks from MBS Direct Bookstore, and 73.5% received textbooks (from any book vendor) within one week
eCore Proctored Exams	Over 92% "Strongly Agreed" or "Agreed" that instructions for sign-up and locating testing sites were clear and easy to obtain
eCore Help Line and 24x7 OSC Support	43.5% of the respondents utilized the eCore Help Line or the Instructor for issues accessing the course; 54.3% never had problems
eCore	53.9% would like more eCore courses offered
eCore Administration	83.9% received eCore reminder and success tips emails