

Smarthinking Online Tutoring

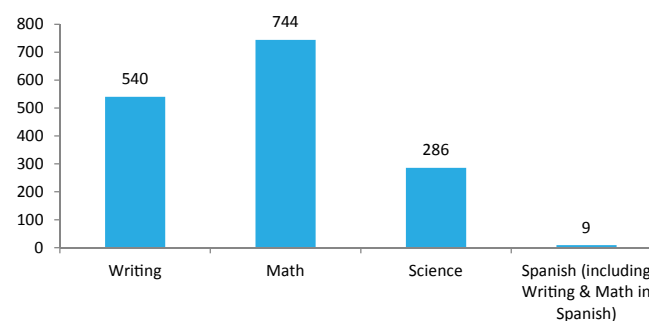
The Smarthinking online tutoring service is available to all eCore students for the duration of the term. This service is available to students on a 24x7 basis. The Smarthinking tutors typically have nine or more years of teaching or tutoring experience, and about 90% of the tutors have advanced degrees. Smarthinking adheres to the Socratic tutoring method.

- The Smarthinking online tutoring service is designed for students who are taking core academic courses.
- Online learning assistance is available from tutors in mathematics, statistics, Spanish, chemistry, physics, and writing for all subjects.
- Since FY 2010, eCore has tracked the Smarthinking usage each semester. For FY 2013 there were 1580 tutoring sessions made by eCore students via Smarthinking.com with 1046 hours of total usage.
- This is a 46% decrease in the number of sessions from FY 2012, and 11% decrease in the total hours of usage; however, the students are spending more time in each tutoring session. The hours spent per session increased from 0.60 hours per session in FY 2012 to 0.66 hours per session in FY 2013. Forty-five percent of usage time is spent in math, 35% usage time is spent in writing, and 19.62% usage time is spent in science.
- There were 315 distinct users who accessed Smarthinking during FY 2013.
- There were 458 new student registrations during FY 2013.

Smarthinking Session Visits

Subject	Sessions	Minutes
Essay Center	508	21336
Calculus Single Variable	238	9648
Geometry & Trigonometry	76	2499
General Chemistry	152	5720
Statistics	146	5614
Basic Math Skills	10	355
Writing (All Subjects)	27	664
Algebra	269	9735
Physics	134	6586
Liberal Arts Math	3	91
Paragraph Submission	5	135
Multivariable Calculus	1	37
Math en español	2	20
IT Support Windows 7	1	37
Spanish	7	247
Linear Algebra	1	37
Totals	1,580	62,761
Total in Hours		1,046.02

Number of Sessions Accessed per Subject



Minutes Used/Time Spent per Subject

