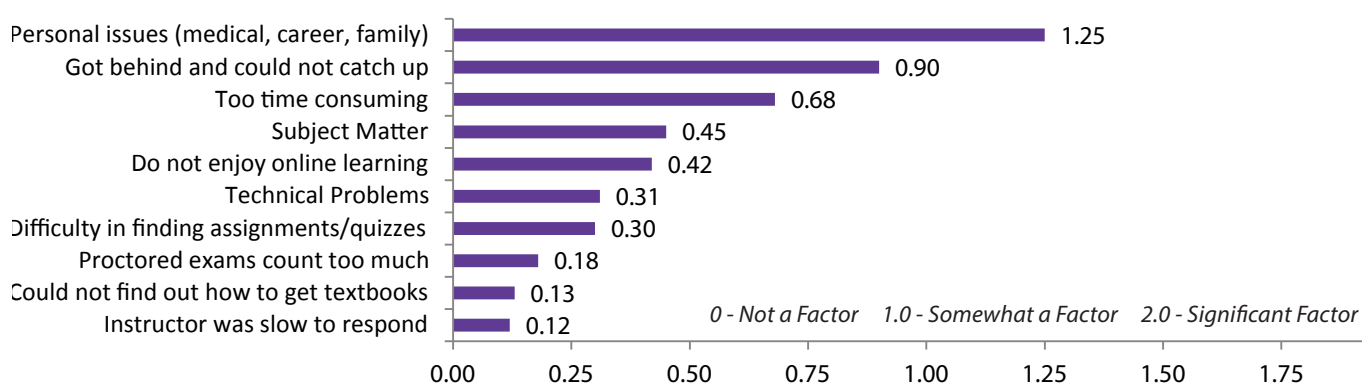


Student Withdrawal Survey

A student who chooses to withdraw from an eCore course must submit a Withdrawal Survey request. This web form captures student feedback for withdrawing reason and measures for factors and experiences in the eCore course. Students' reasons for withdrawal from an eCore course typically can be categorized as personal, institutional, circumstantial, or other; and typically the withdrawing reasons are attributed to personal-based issues. The eCore Student Success Team can impact institutional and some circumstantial issues, and the eCore at-risk intervention process assists in providing additional support to students experiencing personal challenges to course completion. The Withdrawal Survey factors and experiences are helpful in identifying additional areas and information that may impede a student's successful course completion. For FY 2013, there were 1,243 withdrawal surveys submitted. The findings are provided below.

Factors for Withdrawal



Reasons for Withdrawal

| Reasons | Percentage of Total |
|--|---------------------|
| Personal problems | 21.72% |
| Other | 17.14% |
| Work conflict | 15.53% |
| Need individual attention | 8.05% |
| Prefer not to disclose reason for withdrawal | 7.00% |
| Too much study time required | 5.95% |
| Illness | 5.39% |
| Financial problem | 5.23% |
| Dissatisfied with grade | 3.94% |
| Dissatisfied with instruction | 2.25% |
| Enrolling in same class taught on campus | 2.01% |
| Personality conflict | 1.61% |
| Moving | 1.53% |
| Lack prerequisites | 0.88% |
| Inadequate computer skills | 0.72% |
| Transferring (lack of program) | 0.72% |
| Dissatisfied with academic advisement | 0.24% |
| Course unavailable | 0.08% |

Experiences for Withdrawal

| Experience | Likert Score |
|--|--------------|
| The proctored exams counted too much toward the total grade. | 3.64 |
| It was difficult for me to locate assignments and other materials in the course. | 3.58 |
| I often felt lost in this course. | 2.91 |
| I would take another eCore course in the future. | 2.50 |
| Information regarding due dates was easy to find. | 2.46 |
| My instructor responded to my inquiries in a timely manner. | 2.01 |