

## Tutoring Usage by Survey

### Student Services Survey Revealed the Following Findings:

- Over 86% of the respondents strongly agreed or agreed that they have access to tutoring services as an eCore student.
- 49.9% of students found Smarthinking tutoring services to be very helpful.
- More than one-third (35%) of the respondents used on-campus tutoring services.
- 69% of respondents confirmed that they received information on tutoring services from their eCore Advisors or the eCore Student Success Team.

Survey Question/Response	Strongly Agree	Agree	Disagree	Strongly Disagree	I do not know	Total
As an eCore student, I have access to tutoring services.	47.06% (160)	39.41% (134)	2.65% (9)	0.59% (2)	10.29% (35)	340
I found Smarthinking.com tutoring services to be very helpful.	31.16% (105)	18.69% (63)	2.67% (9)	1.19% (4)	46.29% (156)	337
I used my campus' tutoring resources.	19.29% (65)	16.02% (54)	24.04% (81)	16.32% (55)	24.33% (82)	337
I received information about tutoring services from my eCore Advisor or eCore Student Success Team.	35.69% (121)	33.33% (113)	10.32% (35)	5.90% (20)	14.75% (50)	339
As an eCore student, I have access to writing resources.	41.67% (140)	38.99% (131)	1.79% (6)	1.19% (4)	16.37% (55)	336