

Smarthinking Online Tutoring

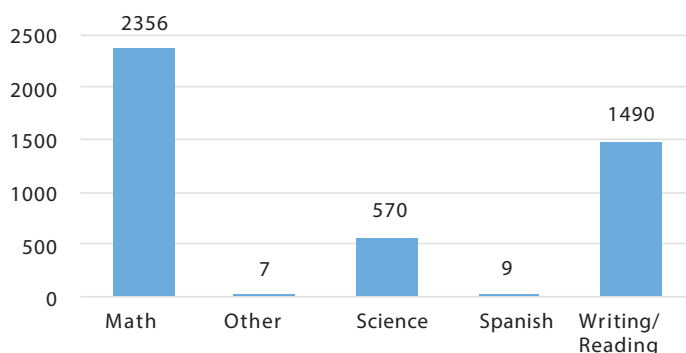
The Smarthinking online tutoring service is available to all eCore students for the duration of the term. This service is available to students on a 24x7 basis. Smarthinking tutors typically have nine or more years of teaching or tutoring experience, and approximately 90% of the tutors have advanced degrees in their fields. Smarthinking adheres to the Socratic tutoring method.

- The Smarthinking online tutoring service is designed for students who are taking core academic courses.
- Online learning assistance is available from tutors in a variety of subjects, including Mathematics, Statistics, Spanish, Chemistry, Physics, and writing for all subjects.
- Since FY 2010, eCore has tracked the Smarthinking usage each semester.
- There were 734 distinct users who accessed Smarthinking during FY 2016.
- For FY 2016, there were 4432 tutoring sessions made by eCore students via Smarthinking with 2775 hours of total usage, which is an 11% increase in the number of sessions from FY 2015 and an 11% increase in the total hours of usage.
- The greatest amount of time and sessions were generated in the Essay Center during FY 2016, with a total of 1162 sessions and 821 hours.

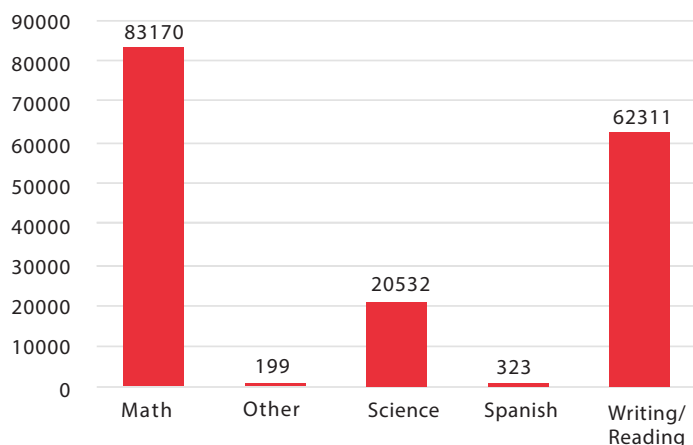
Smarthinking Session Visits

Subject	Total Sessions	Minutes
Algebra	652	23691
Algebra w/ Audio	2	74
Basic Math Skills	32	1188
Calculus Single Variable	949	34090
Calculus Single Variable w/ Audio	1	74
Career Writing	1	42
Essay Center	1162	49266
General Chemistry	315	11574
Geometry & Trigonometry	175	6521
Grammar & Documentation Review	142	6384
Intro A&P	1	37
Intro Accounting	3	98
IT Support Word	1	28
Liberal Arts Math	2	41
Linear Algebra	2	54
Live Essay Review with Audio	3	111
Microeconomics Principles	1	53
Organic Chemistry	2	56
Paragraph Submission	18	486
Physics	252	8865
Problem & Solution	2	20
Reading	4	91
Research and Documentation	5	137
Resume or Cover Letter	2	84
Spanish	7	249
Spanish w/ Audio	2	74
Statistics	541	17437
Writing (All Subjects)	126	4711
Writing (All Subjects) w/ Audio	27	999
Totals	4432	166535
Total in Hours		2775

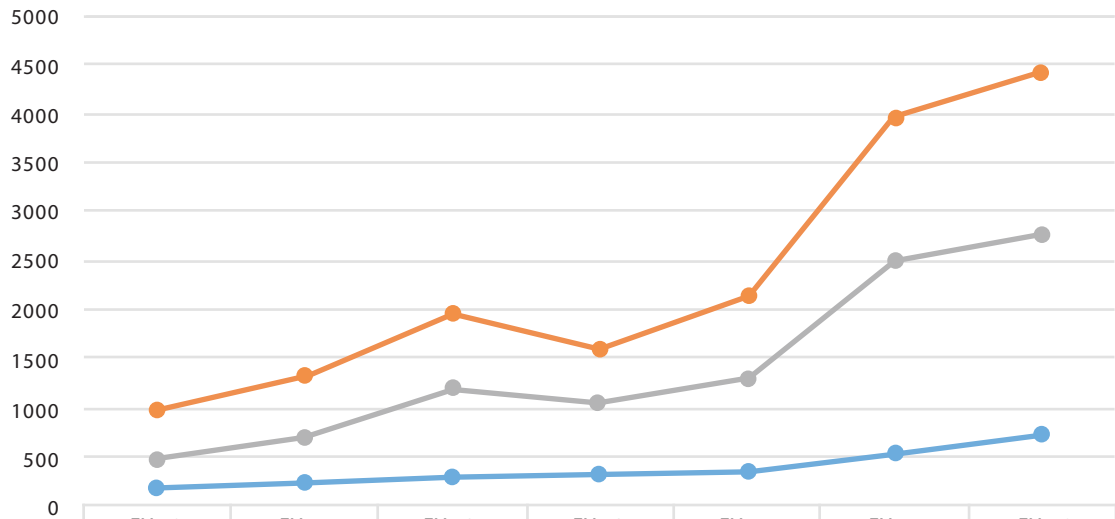
Number of Sessions Accessed per Subject



Minutes Used/Time Spent per Subject



Historical Smarthinking Usage



Number of Distinct Users	176	230	280	315	352	528	734
Number of Sessions	959	1326	1948	1580	2143	3974	4432
Number of Hours	482.8	701.97	1172.32	1046.02	1293.87	2498.42	2775.58

Overview

		New Registrations	Total Sessions	Time in Minutes	Time in Hours
Summer 2015	6/1/15 - 8/16/15	464	668	23205	386.75
Fall 2015	8/17/15 - 1/10/16	1204	2357	89149	1485.82
Spring 2016	1/11/16 - 5/27/16	1099	1407	54181	903.01
Total	6/1/15 - 5/27/16	2767	4432	166535	2775.58