

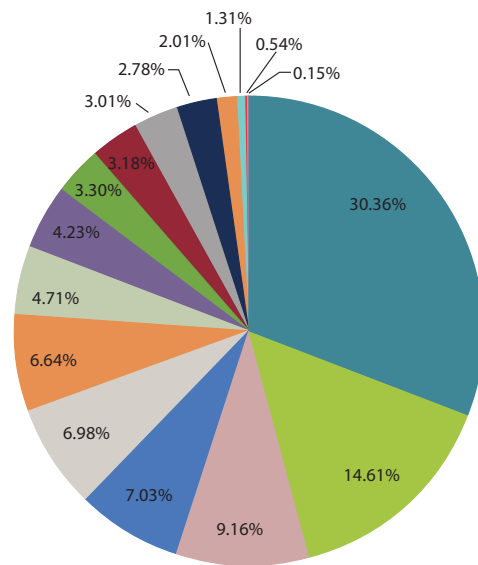
Student Withdrawal Survey

When a student wants to withdraw from an eCore class, a withdrawal survey request is submitted. In a 2-business day window, the student is contacted so that more information is provided for an informed decision. A student can cancel the request in this 2-day window. There may also be students who are administratively withdrawn and do not submit a withdrawal survey request, such as at the beginning of the term for non-attendance. Students are asked on the survey form about the reason for withdrawal, factors for withdrawal, and the eCore experience. The following represents the withdrawing data for FY 2016.

Withdrawal Reasons

Primary Reason- Personal Life-Related Issue: Time Impact (job, personal obligations) (30.36%)

Secondary Reason- Course-Related Issue: Prefer a Campus Face-to-Face Class (14.61%)



- Personal Life-Related Issue: Time Impact (job, personal obligations) [30.36%]
- Course-Related Issue: Prefer a campus face-to-face class [14.61%]
- Personal Life-Related Issue: Family Life Obligations [9.16%]
- Course-Related Issue: Time Management (difficulty staying on schedule) [7.03%]
- Personal Life-Related Issue: Illness [6.98%]
- Personal Life-Related Issue: Job Obligations [6.64%]
- Course-Related Issue: Reason Not Listed [4.71%]
- Course-Related Issue: Need more individual attention [4.23%]
- Personal Life-Related Issue: Reason Not Listed [3.30%]
- Course-Related Issue: Difficulty connecting to course [3.18%]
- Personal Life-Related Issue: Finances [3.01%]
- Course-Related Issue: Grade Issue [2.78%]
- Personal Life-Related Issue: Moving [2.01%]
- Course-Related Issue: Difficult to follow instructions [1.31%]
- Course-Related Issue: Academic Advising (Pre-Requisite issue) [0.54%]
- Course-Related Issue: Computer Skills [0.15%]

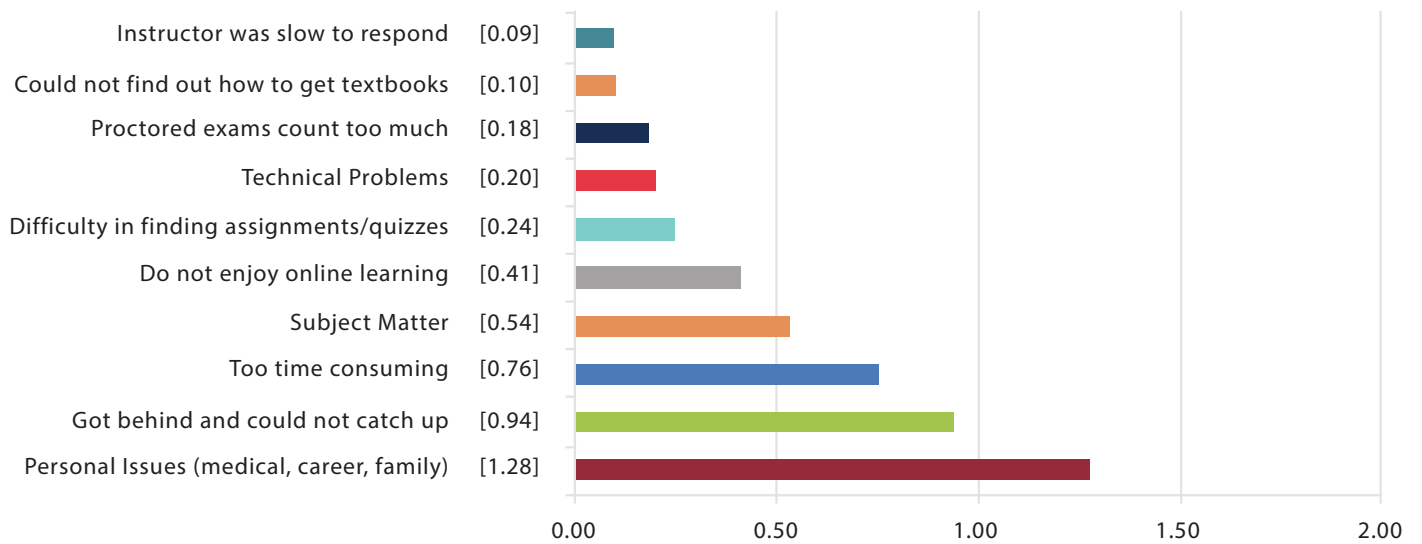
Withdrawal Factors

(0 = No Impact, 1 = Somewhat an Impact, and 2 = Significant Impact)

Primary factor: Personal issues (medical, career, family): (1.28)

Secondary factor: Got behind and could not catch up: (0.94)

Least factor: Instructor was slow to respond: (0.09)



DID YOU KNOW?

The eConnection is a startup tutorial class that is available to all students beginning 2 weeks before start of classes. Students have access to the eConnection throughout the semester.

Students who logged into the eConnection (Fall 2015)

% ABC - 4 pct. points
 % Completion - 2 pct. points

Students who did **NOT log into the eConnection (Fall 2015)**

% ABC - 18 pct. points
 % Completion - 8pct. points

Withdrawal Experiences

Four Point Scale: 1 - Strongly Disagree, 2 - Disagree, 3 - Agree, 4 - Strongly Agree

Respondents could choose Not Applicable and Don't Know, which were excluded from the scale calculations.

Most Strongly Agree experience: Information regarding due dates was easy to find (2.73)

Second-most Strongly Agree experience: My instructor responded to my inquiries in a timely manner (2.70)

Most Strongly Disagree experience: The proctored exams counted too much toward the total grade (1.46)

The experience with the most Don't Know or Not Applicable: The proctored exams counted too much toward the total grade (471) and Information regarding due dates was easy to find (471)

