

How the Student Utilizes the eCore Platform

The following is a snapshot from FY 2010 of student activity within the 24 eCore courses offered throughout the terms offered. Reports were run from the GAVIEW Vista Blackboard platform for eCore courses to analyze frequencies in daily activity.

Semester	Summer 2009	Fall 2009	Spring 2010
Total Sessions	103176	344916	158403
Average Session Length (mins)	25:45	24:01	24:25
Average Sessions per Day	30	25	25
Average sessions per day weekdays	32	26	26
Average sessions per day weekends	25	20	27
Most active day	Thursdays	Mondays	Tuesdays
Least active day	Mondays	Fridays	Saturdays
Most active hour of day	14 out of 15 classes had active students between 6pm and 11pm	19 out of 23 classes had active students between 8pm and 10pm	19 out of 24 classes had active students between 8pm and 10 pm
Least active hour of day	14 out of 16 classes had inactive students between 4am and 6am	14 out of 23 classes had inactive students between 4am and 6am	19 out of 24 classes had inactive students between 4am and 6am

How the Student Utilizes eCore Services

Students are now surveyed annually with the Student Services survey, and the first survey was completed in Fall 2009. Here is a link to the compiled survey findings for FY 2010: http://ecore.usg.edu/admin/09fall/eCore_Student_Services_Survey_Fall_09.html

This survey captures the student’s feedback for experiences in these areas, so that eCore can assess utilization of services and areas of improvement. Here are some findings from the Fall 2009 Student Services Survey (145 Respondents):

Advisement/Registration	Over 80% reported Good to Excellent help in using these eCore services
eCore Orientation and Quiz (front-end gating)	72% of the respondents found the information helpful
Face-to-Face Orientation	Only 11% of the respondents attended a face-to-face orientation session * eCore is providing online orientation sessions such as Wimba classroom and eCore sample course
SMARTHINKING tutoring	Of the respondents, 68% do not use the SMARTHINKING online tutoring services * eCore is strengthening SMARTHINKING information within the courses
Online Library Services	Of the respondents, 52% are Satisfied with the online library services, but 45% do not use the services * eCore is strengthening online library services information within the courses
eCore Textbooks	Over 60% of the respondents reported purchasing the textbooks from MBS Direct Bookstore, and 79% had textbooks received (from any book vendor) within one week
eCore Proctored Exams	Over 90% Strongly Agreed or Agreed that instructions for sign-up and locating testing sites were clear and easy to obtain
eCore Help Line and 24x7 OSC Support	43% of the respondents utilized the eCore Help Line or the Instructor for issues accessing the course.
eCore	57% would like more eCore courses offered
eCore Administration	67% viewed the Student Guide to eCore, and 94% received eCore reminder and success tips emails