

How the Student Utilizes the eCore Platform

The following is a snapshot from FY 2011 of student activity within the 24 eCore courses offered, in multiple sections, throughout the terms offered. Reports were run from the GAVIEW Vista Blackboard platform for eCore courses to analyze frequencies in daily activity.

Course Activity	Summer 2010	Fall 2010	Spring 2011
Total Sessions	114784	155118	228635
Average Session Length (mins)	25:03	23:30	23:24
Average Sessions per Day	37	22	24
Average sessions per day weekdays	39	23	25
Average sessions per day weekends	30	20	22
Most active day	Mondays	Mondays	Sundays & Tuesdays
Least active day	Saturdays	Saturdays	Saturdays
Most active hour of day	80% of classes had active students between 7pm and 11pm	67% of classes had active students between 8pm and 10pm	67% of classes had active students between 8pm and 10pm
Least active hour of day	80% of classes had inactive students between 4am and 6am	89% of classes had inactive students between 3am to 6am	73% of classes had inactive students between 4am to 6am

How the Student Utilizes eCore Services

Students complete the Student Services survey annually, and FY 2011 is the second survey capture. This survey captures the student’s feedback for experiences in student services, so that eCore can assess utilization of services and areas of improvement.

The compiled survey findings for FY 2011 can be found at: <http://tinyurl.com/3m83abz>

Here are some findings from the Fall 2010 Student Services Survey (217 Respondents):

Advisement	84.6 % reported Good and Excellent advisement
eCore Orientation and Quiz	Only 24.3% attended eCore orientation
“What to Expect from an eCore Class”	72.1% attended “What to Expect from an eCore Class” orientation and 72% of them reported it was helpful
SMARTHINKING	Of the respondents, 38.7% found SMARTHINKING online tutoring Very Helpful and Helpful; 21.7% Neither Agreed nor Disagreed with this statement; 34.3% Did not Know
Online Library Services	Of the respondents, 60.3% are satisfied with the online library services, but 37.8% do not utilize the services
eCore Textbooks	40.7% of the respondents reported purchasing the textbooks from MBS Direct Bookstore, and 77.1% received textbooks (from any book vendor) within one week
eCore Proctored Exams	Over 90% Strongly Agreed or Agreed that instructions for sign-up and locating testing sites were clear and easy to obtain
eCore Help Line and 24x7 OSC Support	46.8% of the respondents utilized the eCore Help Line or the Instructor for issues accessing the course
eCore	59.7% would like more eCore courses offered
eCore Administration	95.5% received eCore reminder and success tips emails