

## How the Student Utilizes the eCore Platform

The following is a snapshot from FY 2012 of student activity within the 24 eCore courses offered, in multiple sections, throughout the terms offered. Reports were run from the GAVIEW Vista Blackboard platform for eCore courses to analyze frequencies in daily activity.

Course Activity	Summer 2011	Fall 2011	Spring 2012
<b>Total sessions</b>	156315	263981	299633
<b>Average session length (mins)</b>	24:17	22:07	23:04
<b>Average sessions per day</b>	31	22	25
<b>Average sessions per day weekdays</b>	33	23	26
<b>Average sessions per day weekends</b>	27	20	21
<b>Most active day</b>	Sundays	Tuesdays	Sundays
<b>Least active day</b>	Saturdays	Saturdays	Saturdays
<b>Most active hour of day</b>	69% of classes had active students between 7pm and 11pm	67% of classes had active students between 8pm and 10pm	60% of classes had active students between 8pm and 10pm
<b>Least active hour of day</b>	83% of classes had inactive students between 4am and 6am	91% of classes had inactive students between 3am to 6am	75% of classes had inactive students between 4am to 6am

## How the Student Utilizes eCore Services

Students complete the student services survey annually, and FY 2012 is the third survey cycle. This survey captures the student's feedback for experiences in student services so that eCore can assess utilization of services and areas of improvement.

The compiled survey findings for FY 2012 can be found at: <http://tinyurl.com/cztywku>.

Here are some findings from the Fall 2011 Student Services Survey:

<b>Advisement</b>	73.8 % reported Good and Excellent advisement; 18% of the respondents chose "Did not apply"
<b>"eCore Connection" Orientation</b>	60.7% attended eCore orientation
<b>"What to Expect from an eCore Class"</b>	85.9% attended "What to Expect from an eCore Class" orientation and 71.4% of those attending reported it was helpful
<b>SMARTHINKING</b>	Of the respondents, 26.1% found SMARTHINKING online tutoring Very Helpful and Helpful; 23.6% Neither "Agreed" nor "Disagreed" with this statement; 46.3% "Did not Know"
<b>Online Library Services</b>	Of the respondents, 53.7% are satisfied with the online library services, but 43.9% do not utilize the services
<b>eCore Textbooks</b>	31.9% of the respondents reported purchasing the textbooks from MBS Direct Bookstore, and 71.6% received textbooks (from any book vendor) within one week
<b>eCore Proctored Exams</b>	Over 95% "Strongly Agreed" or "Agreed" that instructions for sign-up and locating testing sites were clear and easy to obtain
<b>eCore Help Line and 24x7 OSC Support</b>	33.3% of the respondents utilized the eCore Help Line or the Instructor for issues accessing the course; 63.1% never had problems
<b>eCore</b>	59.2% would like more eCore courses offered
<b>eCore Administration</b>	94.5% received eCore reminder and success tips emails