

Tutoring Usage by Survey

Student Services survey revealed the following findings:

- 79.9% of the respondents strongly agreed or agreed they have access to tutoring services.
- 26.1% of the respondents found Smarthinking tutoring services helpful.
- Less than half of the respondents used on campus tutoring centers (only 21.6%).
- 70.3% of the respondents confirmed that they received information about tutoring services from their eCore Advisors or the Student Success Manager.

Survey Question/Response	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	I do not know	Total Responses
As an eCore student, I have access to tutoring services:	34.8% (71)	45.1% (92)	8.8% (18)	1% (2)	10.3% (21)	204
I found Smarthinking.com's tutoring services to be very helpful:	12.3% (25)	13.8% (28)	23.6% (48)	3.9% (8)	46.3% (94)	203
I used my campus' tutoring services:	9.8% (20)	11.8% (24)	23% (47)	39.2% (80)	16.2% (33)	204
I received information about tutoring services from eCore Advisor or Student Success Manager:	33.2% (68)	37.1% (76)	11.2% (23)	9.8% (20)	8.8% (18)	205