

## Tutoring Usage by Survey

### Student Services Survey Revealed the Following Findings:

- 75.7% of the respondents Strongly Agreed or Agreed they have access to tutoring services.
- 15.2% of the respondents found Smarthinking tutoring services helpful.
- Less than one-third (26.2%) of the respondents used on-campus tutoring centers.
- 55.9% of the respondents confirmed that they received information about tutoring services from their eCore Advisors or the Student Success Managers

Survey Question/Response	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	I do not know	Total Responses
As an eCore student, I have access to tutoring services	35.7% (82)	40.0% (92)	10% (23)	3% (7)	11.3% (26)	230
I found Smarthinking.com's tutoring services to be very helpful	15.2% (35)	7.8% (18)	27.0% (62)	2.6% (6)	47.4% (109)	230
I used my campus' tutoring services	14.0% (32)	12.2% (28)	24% (55)	36.7% (84)	13.1% (30)	229
I received information about tutoring services from eCore Advisor or Student Success Manager	22.9% (52)	33.0% (75)	18.5% (42)	15.0% (34)	10.6% (24)	227