**Student Engagement and Success**

The eCore program has a clearly defined process for supporting and assisting students toward full engagement and success in the eCore coursework. This includes providing students with access to academic resources and access to online tutoring options. Additionally, the eCore at-risk process has become one of the hallmarks of the program that gives professors an opportunity to report a student at-risk on a weekly basis, allows the eCore student success team to reach out and contact the student to provide resource solutions, and helps to close the loop back to the professor on the follow-up process. If a student does choose to withdraw from an eCore course, a withdrawal survey is requested to gather data on the student’s eCore learning experience.

**Preemptive and Startup Activities**

1. Success Team
2. Email
3. Call
4. eCore Student

**Saving Our Students**

1. Caring Instructor Identifies At-Risk Students.
2. Success Team Reaches Out to Students.
3. Student Contact and follow up is made.
4. Feedback given to Instructor.

At-Risk students are always encouraged to utilize our Academic Resources to get back on track.

**Academic Resources**

1. Online Tutoring – Smarthinking and Embedded Tutoring
2. Weekly Email Reminders and Success Tips
3. Academic Success Resources
4. Professor Intervention
5. Withdrawal Survey