

Tutoring Usage by Survey

Student Services Survey Revealed the Following Findings:

- Almost 85% of respondents strongly agreed or agreed that they have access to tutoring services as an eCore student.
- More than one-third of respondents used on-campus tutoring services.
- Over 81% of respondents acknowledged that they have access to writing resources.

| Survey Questions/ Response | Strongly Agree | Agree | Disagree | Strongly Disagree | I do not know | Total |
|---|-------------------|---------------|---------------|----------------------|------------------|-------|
| As an eCore student, I have access to tutoring services. | 48.70% 337 | 36.27% 251 | 2.17% 15 | 0.72% 5 | 12.14% 84 | 692 |
| I found Smarthinking.com tutoring services to be very helpful. | 29.28% 202 | 21.01% 145 | 3.91% 27 | 1.16% 8 | 44.64% 308 | 690 |
| I used my campus' tutoring resources. | 23.11% 159 | 19.62% 135 | 22.97% 158 | 13.37% 92 | 20.93% 144 | 688 |
| I received information about tutoring services from my eCore Advisor or eCore Student Success Team. | 39.07% 268 | 29.01% 199 | 11.22% 77 | 6.71% 46 | 13.99% 96 | 686 |
| I received information about tutoring services from my eCore Professor. | 40.90% 281 | 31.00% 213 | 10.92% 75 | 5.53% 38 | 11.64% 80 | 687 |
| As an eCore student, I have access to writing resources. | 47.39% 327 | 33.77% 233 | 3.33% 23 | 0.87% 6 | 14.64% 101 | 690 |